



## Rules And Policies

1. **Hours of operation** - K9 Klipping shall be open to Owners Tuesday through Saturday from 7:30AM to 6:30PM. Dogs can be dropped off for check-in anytime during our business day. There is a check-out time of 11:30AM for Half day and Check out time of 6:00PM Full Day. Owners may pick up for check-out anytime during our business day. Owners will incur a Full day charge of \$40 if picked up after the check-out times stated above.
2. **Age** - All dogs must be four (4) months of age or older and have completed all three rounds of their puppy vaccines before their evaluation. Male and female dogs seven (7) months or older that have not been neutered or spayed are not permitted.
3. **Evaluation** - All dogs must go through an interview/evaluation process to determine temperament. All evaluations are scheduled by appointment only with one of our trained evaluators.
4. **Behavior** - All dogs must be non-aggressive. Clients will need to certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any person or any other dog(s). Please remember that your dog will be spending time with other dogs and that their safety and health is our main concern.

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5. **Vaccines And Tests** - All dogs must be current with their vaccinations. Clients must submit written proof that their dog(s) have received a Bordetella vaccine within the last six (6) months, a Distemper vaccine (more commonly referred to as DHPP and consisting of Distemper, Hepatitis, Parainfluenza, Parvovirus) within the last year or three years depending on your veterinarian, and a Rabies vaccine within the last year or three years depending on your veterinarian. **Please allow a minimum of seventy-two (72) hours to pass between giving your pet these vaccines and having your dog visit our facility.**
  
6. **Health** - All dogs must be in good health. Clients will need to certify that their dog(s) is in good health and has not been ill with a communicable condition within the last thirty (30) days. On admission, all dogs must be free from any condition which would potentially jeopardize other dogs. All dogs are required to have a veterinarian certification of health to be admitted or readmitted after any illness.
  
7. **Billing** - Payment for all services is required at check-in. We require an active credit card on file at all times. We accept Cash, Checks, Money Orders, Cashier's Checks, Visa, Master Card, and American Express as forms of payment. Returned checks will incur a \$25 returned check fee.